

BOOKING FORM 2014/2015



Please fill out and send the form with the information you have available. Other detail can be sent to us later. Please do not book your flights until your trip is confirmed by Water By Nature.



NAME:

RIVER:

TRIP DATES:

BIRTHDATE:

SEX:

HEIGHT:

WEIGHT:

SHOE SIZE:

ADDRESS:

POST CODE:

COUNTRY:

HOME TEL:

DAY TEL:

MOBILE / CELL:

EMAIL:

NATIONALITY:

PASSPORT NO:

DATE ISSUED:

EXPIRY DATE:

EMERGENCY CONTACT (not travelling with you):

RELATIONSHIP TO YOU:

ADDRESS:

POST CODE:

TEL (HOME):

MOBILE / CELL:

Travel Insurance (COMPANY):

POLICY NO:

24HR CONTACT NO:

FLIGHT ARRIVAL DETAILS AIRLINE:

FLIGHT NUMBER:

DATE & TIME:

FLIGHT DEPARTURE DETAILS AIRLINE:

FLIGHT NUMBER:

DATE & TIME:

WHERE DID YOU HEAR ABOUT THIS TRIP:

I have read and understood all the terms and conditions and even though it is written in legal mumbo jumbo, I accept that Water By Nature or any of its directors cannot be held responsible for cancellation of trips due to water levels, acts of God, strikes, or general Third World chaos!

SIGNATURE:

DATE:

FOR OFFICE USE ONLY: DEP ☐ BAL ☐ PDP ☐ PP ☐ INS ☐ FLT ☐ PDL ☐ SIGN ☐



ABTA No. Y6196

PHOTO

SLEEP KIT REQUIRED:

☐ 1-4 DAYS £30

☐ 5 days or more £50

FOOD:

☐ VEGETARIAN ☐ MEAT LOVER

☐ FOOD ALLERGIES:

MEDICAL ISSUES/ALLERGIES:

☐ ASTHMA ☐ DIABETES

☐ EPILEPSY ☐ PREGNANCY

☐ HEART ☐ OTHER:

Detach and keep

Rafting, by its nature, is an inherently dangerous sport. Although Water by Nature will take every precaution to ensure your safety and enjoyment, please be aware that accidents can happen. Because much of the rafting experience occurs in remote locations, access to medical care can be limited. In addition, for these same reasons, there is always the possibility of a disruption of travel plans. These Terms and Conditions limit Water by Nature's liability, and define your rights and obligations. Although they have been written by a lawyer and are completely without humour, they are important: Please read them carefully.

Booking Conditions

Water by Nature Rafting Journeys Ltd
3 Wath Road
Elsecar
South Yorkshire
S74 8HJ
United Kingdom

E-mail: rivers@waterbynature.com
Phone: +44 1226 740444
Fax: +44 1226 749 445

Registered in England at 181 Queen Victoria Street, LONDON EC4V 4DD
Company Number: 3505813.
ABTA membership no: Y6196

Booking Security

Through our membership of International Passenger Protection Ltd and ABTA, (membership number Y6196) we provide financial protection for your booking. You can book with confidence, knowing that the cost of your holiday is secure.

How to book:

1. You can reserve your trip by contacting Water by Nature directly at the address or phone number indicated above, or you can book a trip through your travel agent. Water by Nature will confirm your reservation by issuing a confirmation number, which indicates our acceptance of your reservation.

2. At the time of reserving your trip, a £300 initial deposit is required. This deposit is per person. The balance must be paid at least 90-days prior to the scheduled departure date of the trip. If the balance is not paid within this time, Water by Nature reserves the right to cancel your booking without further notice to you. Bookings made within 90-days of the departure date must be paid in full at the time of the booking. If you require special arrangements, please contact Water by Nature direct. Any special payment arrangements must be approved by Water by Nature in advance.

3. If you wish to cancel your trip, you must notify Water by Nature directly in writing. Any cancellation will be accepted as of the date of receipt by Water by Nature of your written notification.

Cancellation by client:

4. The following time frames govern Water by Nature's obligation to refund any payments made by you for the rafting trip:

More than 90-days prior to departure: Deposit not refunded; All other payments refunded.

Less than 90-days prior to departure: Deposit not refunded; Balance of payments refunded only if Water by Nature is able to re-sell your booking.

5. If you cancel your booking less than 90-days prior to departure, Water by Nature will make every reasonable effort to re-sell your booking. However, Water by Nature is under no obligation to take an extraordinary measures to try to fill your spot on the trip. You may, at your own expense, try to sell the booking yourself. In such a situation, Water by Nature will accept a transfer of your reservation subject to the following additional conditions:

- You must notify Water By Nature no later than 21-days prior to the departure date of the transfer of your reservation;
- The transferee must accept these Terms & Conditions;
- You remain responsible for any outstanding payment obligations;
- You are responsible for any additional payments that must be incurred by Water by Nature as a result of the transfer of your reservation;
- The transferee is responsible for making any other arrangements necessary for their participation in the trip, including, but not limited to, obtaining any necessary travel authorizations or visas;
- Under no circumstances will Water by Nature be responsible for any problems caused as a result of the transfer of your reservation, including, but not limited to, disruptions in travel, payment arrangements made between you and the transferee, failure of transferee to obtain any necessary travel documents.

Alteration by Water by Nature:

6. Water by Nature makes arrangements for these trips many months in advance. As a result, Water by Nature must reserve the right to make alterations to the trip, both before and after booking (and in some cases, while actually on the trip). Most of these changes will be minor, and, in all cases, you will be advised at the earliest opportunity. If significant change occurs, you will have the choice of either accepting the change, purchasing another trip from Water by Nature (if this involves a difference in price, you are responsible to pay any increase and Water by Nature will refund any decrease), or cancelling your trip and receiving a full refund. A change in flight time, carrier, type of aircraft, or destination airport will not constitute a "significant" change. If a minor change occurs within 60-days of the departure date and results in additional expenses to you, Water by Nature will compensate you for any such reasonable expenses up to £30 per person. To claim such compensation, you must submit to Water by Nature receipts for such expenses within 14-days of the conclusion of your trip. No refunds or compensation will be payable for minor changes, and no claim for compensation or expenses will be accepted.

7. Sometimes changes to the trip may be caused by forces completely beyond Water by Nature's control. Water by Nature does not accept responsibility for delays or cancellations caused by war, riot, civil strife, industrial dispute, terrorist activity, natural or nuclear disaster, fire, technical problems with transport, closure or congestion of airports or ports, adverse weather conditions, acts of God, and similar events beyond Water by Nature's control.

Cancellation by Water by Nature:

8. We reserve the right to cancel your trip under any circumstances. However, in no cases will we cancel a trip less than 14-days prior to departure except for reasons outside our control, including, but not limited to, reasons such as those described in paragraph 7 above, your failure to pay all amounts due as detailed in these Terms and Conditions, or any other failure by you to comply with these Terms and Conditions. Water by Nature further reserves the right to cancel any trip within 14-days of the departure date if an insufficient number of people have booked your chosen trip, or if cancellations by other participants cannot be re-booked, thereby causing an insufficient number of people on the trip, or if cancellations by other participants cannot be re-booked, thereby causing an insufficient number of people on the trip. Where we are forced to cancel a trip, except in the case of failure to pay all amounts owed, you may choose to accept a full refund, or transfer your reservation to another trip offered by Water by Nature. In the event you choose to participate in another trip, you will be required to pay any

TERMS AND CONDITIONS

difference in purchase price (if the amount of the second trip is greater than the first) or Water by Nature will refund any difference in price (if the cost of the second trip is less). All other Terms and Conditions will remain the same with regard to a new trip reservation. In very unusual situations, Water by Nature may be forced to cancel a trip after the departure date for reasons beyond our control as detailed in paragraph 7 above. In such situations, there can unfortunately be no refunds or compensation of any amount.

9. The prices of trips are subject to change. As a condition of your reservation, you agree to pay any change in the cost of the trip that is beyond Water by Nature's control, up to 10% of the original price quoted to you. Any increase in the cost of a trip beyond 10% of the original price quoted to you will constitute a "substantial change" in the terms of the trip, thereby entitling you to those rights detailed in paragraph 6 above. If you choose to continue with the trip booked, you will be responsible for the increase in cost. Any such increase in cost payable by you must be paid within 14-days of notification to you of the increase, but in no event less than 10-days prior to the departure date. Examples of increased costs beyond the control of Water by Nature includes, but is not limited to, currency devaluation's, increased costs of third party providers of services such as transportation and taxes.

Safety:

10. Water by Nature takes every precaution to ensure the safety of all participants. However, by undertaking a trip with Water by Nature, you are assuming the risk of any injury, including death. To help in minimizing the risks to all involved, you are required to follow all instructions of Water by Nature employees and agents. Failure to follow any instructions or recommendations is at your own risk. Water by Nature, its employees and agents cannot be held responsible for any injury caused to you, or by you to others, resulting from your failure to follow an instruction(s) or recommendation(s). If your failure to follow any instruction(s) or recommendation(s) causes an increase in risk, or threatens the safety and enjoyment of others on the trip, Water by Nature reserves the right to take all reasonable steps to ensure the safety of the other participants, up to and including, immediate termination of your participation in the trip.

11. The activities you will be engaged in do often require a reasonable level of physical fitness and agility. Water by Nature reserves the right to reject your booking if your physical condition poses a potential threat to the safety of your self or other participants. If you are unsure of your ability to participate, you should contact Water by Nature and/or speak with a physician prior to booking a trip. If you have already booked a trip and are subsequently unable to participate because of your physical condition, any change or cancellation to your trip is subject to the provisions otherwise detailed in these Terms and Conditions. Your failure to clear your ability to participate in the trip with Water by Nature, as detailed herein, and our subsequent determination that your condition poses a significant safety risk, shall not constitute a "substantial change" as defined in paragraph 6. If you require medications, you should ensure you take enough with you to last the trip. Any medication you take with you is your responsibility.

Insurance:

12. Your reservation of a trip with Water by Nature does not include insurance of any type. All types of insurance are your responsibility, and you are encouraged to obtain appropriate insurance for your personal belongings, trip interruption, medical and legal expenses, and personal liability as you deem necessary. You should consult with a travel agent prior to departure for the best type of insurance for your needs. Although we will take all steps to help you if you get into a difficult situation, Water by Nature cannot be held responsible for your failure to secure appropriate insurance.

13. All luggage and personal effects are at all times your own responsibility.

14. Water by Nature will not be responsible for any loss, delay or costs connected with adverse weather conditions.

15. When you utilize other transportation, not under the direction or control of Water by Nature, the terms and conditions of carriage of that carrier shall apply, some of which will limit or exclude liability. Some conditions of carriage are governed by international agreements between countries.

Flights:

16. Water by Nature has made certain flight arrangements in connection with the trip booked. These flight arrangements are designed to coincide with the various dates and times of the trip and to meet various schedules of local transportation. You are entitled to make your own separate arrangements in this regard, subject to the following conditions:

Any delay caused by these alternate plans is not the responsibility of Water by Nature, and if such delay causes you to miss the departure of the trip, Water by Nature will not be responsible for the refund of any amounts.

17. If you should miss any flight or other arranged transportation, thereby resulting in your inability to further participate in the trip, Water by Nature will not be responsible to refund any amounts to you or for additional costs incurred by you.

Photographs and Handycam/DVD images.

18. You grant to Water By Nature, its representatives and employees the right to take photographs and images of you and your property in connection with Water By Nature's adventure holidays. You authorize Water By Nature, its assigns and transferees to copyright, use and publish the same in print or promotional DVDs and/or electronically. You agree that Water By Nature, may use such photographs and images of me without my name and for any lawful purpose, including for example such purposes as publicity, illustration, advertising, and Web content.

Disputes with Water by Nature:

19. By making the reservation for a trip with Water by Nature, you agree to be bound by these Terms and Conditions.

20. These Terms and Conditions and any contract to which they apply are governed in all respects by English Law and they shall be subject to the exclusive jurisdiction of the courts of England.

21. If any part of these Terms and Conditions is determined by a court to be unenforceable, the remainder of the Terms and Conditions shall be unaffected and shall continue in full force and effect.

Credits:

Brochure Design: Trident Design.

Copy: John Mason, Hamish McMaster, Rachel McMaster, Julie Paterson, Danny Amos.

Photo Credits: Steven Hamilton, Stan Ricketts, Hamish McMaster, Alex Nicks, Paul Lyden, Mike Amos, Kate Walton, Livingstone Tourism, Chris Buyx, Grant Fletcher, James Rodger, Jon Etters, Charlie Bessent, Cuan Coetzee, Davey O'Hare and Heather Stocks.

